


# Correspondence Recognizing Staff | July 2022

Re: MHLS Board: May 12 Meeting Board Packet & Log-in Info



Catherine Benson <director@heermancelibrary.org>  
To ● Rebekkah Smith Aldrich

 You replied to this message on 5/13/2022 4:32 PM.



Thu 5/12/2022 1:47 PM

Dear Rebekkah,

Thank you to you and all of MHLS for your continued support. Isaac Barbee visited us yesterday all day and was able to update and extend our Wi-Fi technology, thanks to Mid-Hudson's application for ARPA funds on our behalf. He updated our computers with new Microsoft 11 software and added the latest version of Deep Freeze to our patron computers. He was able to get to the root cause for a couple of our computers which ran extra slowly and now they run like a dream.

Our own library staff and trustees feel very fortunate to have MHLS available to help us in such a myriad of ways: cataloging, trustee training, professional development, policy development, IT assistance, grant writing and access to valuable resources and information, just to name a few.

I truly appreciate the opportunity to join the MHLS board meeting today as a guest. With so many lenses with which the public views the library, it should be noted that we appreciate that the MHLS Trustees work tirelessly along with your staff to help move all our libraries forward in updating technology, raising awareness and thoughtfulness in the choices we make for the environment and in our personal interactions to be more inclusive and understand the impact we have with our choices. The MHLS board and staff have set examples for us to follow. Thank you for the priceless work you all accomplish on our behalf. Great teamwork! Best wishes to Joan Kay for a happy retirement.

Please share my appreciation as appropriate.

Most sincerely,  
Catherine Benson

 Liz Phoenicia Potter  
6h · 🌐

...

The "Big Fix" started at Oh-900 this morning with Gerry of [Mid-Hudson Library System](#) taking over remotely our three ornery administrative computers. Fingers crossed for the next three hours.

Another reason our library couldn't make it without our library system support. Now have to keep myself out of trouble this morning because I don't have a computer work on. Hmm 🤔🙄🙄🙄




   You, Gloria Weisgrau Goverman, Julie Spann and 37 others

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 Gloria Weisgrau Goverman  
We had Issac installing our new wifi router this morning.  
  3

 Liz Phoenicia Potter  
Gloria Weisgrau Goverman he's great too... we are fortunate.  
Like Reply 4h 

 Gloria Weisgrau Goverman  
Yes - he's very thorough and explained everything. A real asset.  
Like Reply 4h   2

 Liz Phoenicia Potter  
Gloria Weisgrau Goverman Gerry just finished. A genius!  