103 Market Street Poughkeepsie, New York 12601-4028

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## Executive Summary – Survey of MHLS Stakeholders – MHLS Executive Director Search

Bradbury Miller Associates, the firm conducting the search for the new MHLS Executive Director, conducted a survey of MHLS key stakeholders to identify what stakeholders are looking for in the next Executive Director.

### **A. Directors of MHLS Member Libraries**

I. What are the most important skills, attributes and abilities needed for the next Executive Director of the Mid-Hudson Library System to succeed?

## **Top Five in Ranked Order**

- 1. Communication; willingness to listen
- 2. Experience with public libraries or library systems
- 3. Willingness to travel to member libraries; supports diverse member libraries
- 4. Diplomacy; consensus building
- 5. Leadership
- II. What are the top three challenges facing your next Executive Director?

## Top Five in Ranked Order

- 1. Managing system finances
- 2. Serving diverse member libraries
- 3. Keeping libraries and system relevant
- 4. Retaining/supporting excellent staff; gaining trust of staff
- 5. Roles and responsibilities of board, members, staff, etc.
- III. Please share with us what you love most about living or working in your five-county area of New York- what might candidates for the Executive Director position appreciate about your community?

#### **Top Five in Ranked Order**

- 1. Outdoor activities; Hudson River; natural beauty of the region
- 2. Proximity to NYC
- 3. Educated and diverse populace
- 4. Cooperative system and busy libraries
- 5. History of the area; historic programming

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#### **B. MHLS Staff**

I. What are the most important skills, attributes and abilities needed for the next Executive Director of the Mid-Hudson Library System to succeed?

## **Top Five in Ranked Order**

- 1. Communication; good listener
- 2. Accepts input from all levels of staff
- 3. Fiscally responsible
- 4. Inspirational; motivational
- 5. Leadership
- II. What are the top three challenges facing your next Executive Director?

#### Top Five in Ranked Order

- 1. Keeping all members of the system content
- 2. Budget issues; unstable funding
- 3. Maintaining relevancy
- 4. Continued success
- 5. Upholding Action Plan; managing shared vision
- III. Please share with us what you love most about living or working in your five-county area of New York- what might candidates for the Executive Director position appreciate about your community?

#### Top Five in Ranked Order

- 1. Outdoor activities—hiking, biking, etc.; natural beauty of the area
- 2. Proximity to metropolitan areas such as NYC
- 3. Good food/restaurants
- 4. Rich in history
- 5. Committed staff

#### C. Mid-Hudson Library System Board of Trustees

I. What are the top five traits and abilities you feel to be most critical for the next Executive Director to be successful?

#### Top Five in Ranked Order

- 1. Good listener/responsive to needs & concerns of staff, customers, and community; excellent interpersonal skills
- 2. Prior experience in library systems, cooperatives or networks

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- 3. Visionary leader; creative and innovative
- 4. Excellent written and verbal communication skills
- 5. Success working with a governing Library or System Board

# II. What are the key personal and professional qualifications (i.e. training, education, experience, etc.) that you would like to see in the next Executive Director?

#### **Top Five in Ranked Order**

- 1. Library and library system experience; administrative experience
- 2. Education; MLS; additional degrees
- 3. Communication skills
- 4. Proven leader
- 5. Team player; collaborator

## III. What are the top three challenges facing the Mid-Hudson Library System?

## Top Five in Ranked Order

- 1. Budgeting; finances
- 2. Continuing to mentor, support, train and lead the staff to meet the demands for quality and quantity of services in a large system
- 3. Helping member libraries adapt so that they continue to be a relevant part of their community
- 4. Implementing new technology
- 5. Continuing to evolve and stay relevant to member libraries

## IV. What would you like the next Executive Director to focus on accomplishing during the first twelve (12) months?

#### **Top Five in Ranked Order**

- 1. Building a strong working relationship with all stakeholders and politicians
- 2. Creating a vision/plan; supporting the existing Plan of Service
- 3. Strengthening the relationship of the member libraries with the whole system
- 4. Thoroughly learning about the many libraries in the system's service area
- 5. Creating an environment of trust and transparency