

CENTRAL LIBRARY REPORT

January – April 2016

The Poughkeepsie Public Library District's Adriance Memorial Library is the Central Library for the Mid-Hudson Library System. As such, the Library's staff provides a variety of supplemental reference and training services to the member libraries and the correctional facilities. This is a summary of 2016 Central Library activity through November, which is coordinated with the current five-year Central Library Plan of Service.

Element 1 – Digital Collection Development

1. Total Element Cost/Expenditure for 2016 (working): \$72,226
2. Goal Statement: A system-wide digital collection will be developed in response to member library needs.
3. Intended Result(s):
 - The Central Library will collaborate with member libraries and MHLS to review and select appropriate non-fiction adult system-wide digital collections that are affordable and cost effective.
4. Observed Result(s) for report period:
 - Platform costs for OverDrive (an annual charge required to access content) for 2016 are \$11,640, roughly \$6,000 less than in previous years). The savings, in part, will be used for additional non-fiction content with the remaining funds parked as Unassigned pending further recommendations of the Central Library & Collection Development Advisory Committee.
 - For the report period, the Central Library has used CLDA and CBA funds to purchase 25 non-fiction audiobooks and 61 non-fiction ebooks totaling \$3,937.37 for access through OverDrive.
 - The average wait time for any ebook is running 13.9 days, which represents no change from the previous reporting periods. No matter how many items we purchase, the average wait time has not changed significantly since we started tracking the data.
 - An additional \$48,568 is budgeted for online databases and other digital content, including Zinio for Libraries.

Element 2 – Public Service Staff Training and Education

1. Total Element Cost/Expenditure for 2016 (working): \$9,812
2. Goal Statement: Member library services in targeted areas of collection development and reference services will reflect best practices.
3. Intended Result(s):
 - Member library staff will have the skills and understanding to provide effective reference service to patrons.
 - Member libraries will employ best practices in developing their collections.
4. Observed Result(s) for report period:
 - Published 17 Tuesday's Tips for member library staff.
 - In March, Central Library staff conducted staff training targeting the Gale Testing & Education Resource Center (TERC) database. Evaluations reveal the following:
 - i. 42 library staff members attended the 5 workshops offered throughout the system
 - ii. 72% of survey respondents reported that the workshops content was unfamiliar to them
 - iii. Narrative comments indicate that the training was considered to be highly useful, on target, and, hopefully, effective

Element 3 – Collection Management and Use Analysis

1. Total Element Cost/Expenditure for 2016 (working): \$13,858
2. Goal Statement: Member libraries will have access to training and tools for collection analysis.

3. Intended Result(s): Member libraries will be provided:
 - Opportunities to learn about managing reference and non-fiction collections.
 - Evaluation and analysis.
4. Observed Result(s) for report period:
 - None to report for this report period.

Element 4 – Reference Services

1. Total Element Cost/Expenditure for 2016 (working): \$64,363
2. Goal Statement: Member libraries will have supplemental reference support.
3. Intended Result(s): Member libraries will have expanded resources and services to assist their patrons.
4. Observed Result(s) for report period:
 - There is \$52,793 in direct support of catalog enhancements (federated searching using Encore, NextReads, NovelList, and Syndetics) in order to provide added content to OPAC search results. See attached chart.
 - Central Library staff provide reference service in person, via email, fax or on the telephone to anyone who presents themselves, regardless of geographic location. This service is fully funded by the Poughkeepsie Public Library District. There is no additional support from CLDA.

Element 5 – Delivery and Interlibrary Loan

1. Total Element Cost/Expenditure for 2016 (working): \$47,755
2. Goal Statement: Member libraries will have access to regional and national collections.
3. Intended Result(s):
 - Member libraries will provide their patrons affordable access to materials outside of their libraries.
4. Observed Result(s) for report period:
 - Interlibrary loan service for all libraries is implemented by staff at MHLS and funded by MHLS, fully.
 - There is \$47,755 in direct support from CLDA funds for the MHLS delivery service.

Element 6 – Supplemental Adult Non-Fiction Collections

1. Total Element Cost/Expenditure for 2016 (working): \$42,894
2. Goal Statement: Member libraries will have access to adult non-fiction materials that supplement their collections.
3. Intended Result(s):
 - Central Library Book Aid (CBA) funds will be used to purchase circulating non-fiction materials in high-demand and targeted subject areas.
4. Observed Result(s) for report period:
 - For the report period, 626 items funded by CBA or CLDA were added to the collection at the Central Library. The total amount expended was \$13,257.07 for an average cost of \$21.18.