

Document 9.A.1 – MHLS Personnel & Planning Committee – June 2015

Potential Survey Questions for Library Directors

1. The county of your library:

- ☐ Columbia
- ☐ Dutchess
- ☐ Greene
- ☐ Putnam
- ☐ Ulster

Special Client Services

2. How do you rate MHLS support for Youth Services? More information on MHLS Youth Services is available at: <http://midhudson.org/wp-content/uploads/2015/03/Moving-Forward-Youth-Services-Assessment-Summary-Revised-June-2015.pdf>

- ☐ Significantly Exceeds Expectation
- ☐ Exceeds Expectation
- ☐ Meets Expectation
- ☐ Below Expectation
- ☐ No Opinion

3. How do you rate MHLS support for Coordinated Outreach Services? More information on MHLS Coordinated Outreach Services is available at: *URL to be posted*

- ☐ Significantly Exceeds Expectation
- ☐ Exceeds Expectation
- ☐ Meets Expectation
- ☐ Below Expectation
- ☐ No Opinion

4. How do you rate MHLS support for Adult Literacy Services? More information on MHLS Adult Literacy Services is available at: <http://midhudson.org/wp-content/uploads/2015/03/Moving-Forward-Adult-Literacy-Assessment-Summary-Revised-June-2015.pdf>

- ☐ Significantly Exceeds Expectation
- ☐ Exceeds Expectation
- ☐ Meets Expectation
- ☐ Below Expectation
- ☐ No Opinion

5. How do you rate MHLS support for Correctional Facilities Services? More information on MHLS Correctional Facilities Services is available at: <http://midhudson.org/wp-content/uploads/2015/03/Moving-Forward-Correctional-Facilities-Services-Assessment-Summary-Revised-June-2015.pdf>

- ☐ Significantly Exceeds Expectation
- ☐ Exceeds Expectation
- ☐ Meets Expectation
- ☐ Below Expectation
- ☐ No Opinion

Cooperation with Other Library Systems

6. How do you rate MHLS working with other library systems to support Library Advocacy Day including legislative office visits and shared bus transportation?
- ☐ Significantly Exceeds Expectation
 - ☐ Exceeds Expectation
 - ☐ Meets Expectation
 - ☐ Below Expectation
 - ☐ No Opinion
7. How do you rate MHLS working with other library systems to support regional library events such as Notable Book Banquets and Annual Fall Into Books Children's and Teens Literature Conference?
- ☐ Significantly Exceeds Expectation
 - ☐ Exceeds Expectation
 - ☐ Meets Expectation
 - ☐ Below Expectation
 - ☐ No Opinion

Integrated Library Platform Services (including ISP)

8. How do you rate your **Internet Service Provider (ISP)** including the speed of your Internet access?
- ☐ Significantly Exceeds Expectation
 - ☐ Exceeds Expectation
 - ☐ Meets Expectation
 - ☐ Below Expectation
 - ☐ No Opinion
9. What do you recommend MHLS could do to improve your Internet access?
Comment:
10. How do you rate the **Innovative Interfaces software functions** of the Integrated Library Platform/Sierra/Encore?
- ☐ Significantly Exceeds Expectation
 - ☐ Exceeds Expectation
 - ☐ Meets Expectation
 - ☐ Below Expectation
 - ☐ No Opinion
11. What do you recommend Innovative Interfaces could do to improve the software functions of the Integrated Library Platform/Sierra/Encore that would be most helpful to your library?
Comment:

12. How do you rate **MHLS staff** support for the day to day operations of the Integrated Library Platform/Sierra/Encore Services?

- ☐ Significantly Exceeds Expectation
- ☐ Exceeds Expectation
- ☐ Meets Expectation
- ☐ Below Expectation
- ☐ No Opinion

13. What do you recommend MHLS staff could do to improved service(s) provided by MHLS staff in support of the Integrated Library Platform/Sierra/Encore that would be most helpful to your library?

Comment:

Name and Email Address – Optional

14. Optional: Your name and email address if you want your comments associated to you, you want a confirmation your survey was received, and you want a response to any questions you asked. Please note your survey answers will no longer be anonymous.

Comment:

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