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This survey seeks the input of MHLS Library Directors to support the MHLS Board of Trustees in their evaluation of MHLS services as specified in the MHLS Plan of Services. While "comments" are not required, you are highly encouraged to provide feedback for each question or provide general comments at the end. These are especially helpful if we have not met your expectations in any way.

*1. The county of your library:

*2. How do you rate MHLS Resource Sharing Services (Integrated Library System/Shared Catalog, Cataloging, and Delivery)?

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

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*3. How do you rate MHLS Special Client Services (Adult & Family Literacy, Youth/Summer Reading Program, and Outreach/Community Partnerships)?

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

***4. How do you rate MHLS Professional Development & Continuing Education Services (programs, workshops, and professional networking opportunities)?**

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

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***5. How do you rate MHLS Consulting & Development Services (assistance with community based library planning, funding, and board development)?**

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

***6. How do you rate MHLS Coordinated Services (Web Site Hosting, Technical (IT) Support, and SAM)?**

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

***7. How do you rate MHLS Awareness & Advocacy Services (workshops (e.g., Advocacy Boot Camp), LibraryAware, and support for NYLA Advocacy Day)?**

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

***8. How do you rate MHLS Communications Among Member Libraries Services (support for the Directors Association, weekly MHLS Bulletin, and MHLS listservs)?**

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

***9. How do you rate MHLS Cooperative Efforts with Other Library Systems (joint efforts to support NYLA Advocacy Day, collaborative programs (Notable Book Banquets), and expanded ILL/Delivery services with RCLS/SUNY New Paltz/Vassar College)?**

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

***10. How do you rate MHLS Construction Grant Program Services (assistance with facility assessment, developing & planning construction projects, and applying/implementing grants)?**

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

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***11. How do you rate MHLS Central Library Services Plan (expanded e-resources, supplemental funding for Delivery Services, and public service staff training)?**

- Significantly Exceeds Expectation
- Exceeds Expectation
- Meets Expectation
- Below Expectation
- Requires Immediate Improvement
- No Opinion

Comments:

12. Optional: Please provide any additional comments to the MHLS Board of Trustees in the box below:

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13. Optional: If you wish for your comments to associated with you and your library, please provide your name and the name of your library in the box below (please note that in doing so your answers will no longer be completely anonymous):

14. Optional: If you want confirmation that your survey was received please provide your email address in the box below (please note that in doing so your answers will no longer be completely anonymous):

Your input is greatly appreciated and will help us build our services. Thank you for your time. Please click the button below to submit your response to John Bickford, Chair, MHLS Board Planning and Personnel Committee.