



Services, Resources, Priorities & Actions

1. Developing a detailed report analyzing MHLS services including describing each service, allocating resources to each service, stating outputs & outcomes for each service, and determining return on investment per service.
2. Reviewing MHLS Plan of Service to ensure the Plan and the findings of the service study are aligned.
3. Seeking prioritization of MHLS services by stakeholders.
4. Adding an Action Plan component to MHLS Plan of Service.
5. Measuring success based on meeting member library needs in support of excellent services.