

MHLS Staff Visits on Behalf of Member Libraries September 1 - November 30, 2012

Date	Library	MHLS Employee	Contactee Role	Initiated by:	Duration of Issue (minutes)	Type of Contact	Category	State Category
Sep 5, 2012	Plattekill	Mike Nyerges	Library Director	MHLS	60	Information	Management	personnel and management issues
Sep 5, 2012	Chatham Public	Mike Nyerges	Library Director	MHLS	30	Information	Management	personnel and management issues
Sep 6, 2012	Beekman Library	Mike Nyerges	Library Directors	Them (Library, etc)	90	Research/Advice	Funding	funding and governance
Sep 8, 2012	Battle of the Books Libraries	Merribeth Advocate	Library Staff	Them (Library, etc)	360	Support Issue / Problem Solving	Programming – YS	youth services
Sep 8, 2012	All MHLS Libraries	Mike Nyerges	Library Staff	Them (Library, etc)	360	Support Issue / Problem Solving	Programming – YS	youth services
Sep 10, 2012	Hurley Library	Mike Nyerges	Library Director	MHLS	60	Information	Management	personnel and management issues
Sep 11, 2012	Phoenicia Library	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	120	Information	Funding	funding and governance
Sep 11, 2012	Ulster County Libraries	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	120	Development / Prep Time	Planning	personnel and management issues
Sep 11, 2012	Columbia County Libraries	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	90	Information	Funding	funding and governance
Sep 11, 2012	Cairo Public Library	Robert Drake	Library Director	Them (Library, etc)	30	Support Issue / Problem Solving	Computer – Software	automation and technology
Sep 11, 2012	Millbrook Library	Robert Drake	Library Staff	Them (Library, etc)	90	Research/Advice	Computer – Network	automation and technology
Sep 13, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	10	Support Issue / Problem Solving	Programming – YS	youth services
Sep 14, 2012	All MHLS Libraries	Mike Nyerges	Friend of Library	Them (Library, etc)	60	Support Issue / Problem Solving	Computer – Software	automation and technology
Sep 17, 2012	All MHLS Libraries	Merribeth Advocate	Library Director	Them (Library, etc)	180	Support Issue / Problem Solving	Planning	personnel and management issues
Sep 17, 2012	Catskill Public Library	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	120	Support Issue / Problem Solving	Management	personnel and management issues
Sep 17, 2012	Hudson Area Association Library	Rebekkah Smith Aldrich	Friend of Library	Them (Library, etc)	120	Research/Advice	Friends	Friends Groups
Sep 20, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	120	Information	Planning	personnel and management issues
Sep 21, 2012	Saugerties Public Library	Rebekkah Smith Aldrich	Trustee	Them (Library, etc)	180	Research/Advice	Planning	personnel and management issues
Sep 24, 2012	Ulster County Libraries	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	240	Information	Planning	personnel and management issues

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Sep 24, 2012	Saugerties Public Library	Rebekkah Smith Aldrich	Trustee	Them (Library, etc)	180	Research/Advice	Planning	personnel and management issues
Sep 24, 2012	All MHLS Libraries	Mike Nyerges	Library System	Them (Library, etc)	120	Support Issue / Problem Solving	Planning	Marketing
Sep 25, 2012	All MHLS Libraries	Mike Nyerges	Library System	Them (Library, etc)	240	Support Issue / Problem Solving	Planning	Marketing
Sep 26, 2012	Hudson Area Association Library	Rebekkah Smith Aldrich	Trustee	Them (Library, etc)	75	Support Issue / Problem Solving	Personnel	personnel and management issues
Sep 26, 2012	Tivoli Free Library	Rebekkah Smith Aldrich	Library Director	MHLS	120	Support Issue / Problem Solving	Funding	funding and governance
Sep 26, 2012	Red Hook Public Library, Inc.	Rebekkah Smith Aldrich	Library Director	MHLS	120	Support Issue / Problem Solving	Funding	funding and governance
Sep 26, 2012	Catskill Public Library	Robert Drake	Library Director	Them (Library, etc)	180	Support Issue / Problem Solving	Computer – Software	automation and technology
Sep 26, 2012	Marlboro Free Library	Robert Drake	Library Director	Them (Library, etc)	135	Support Issue / Problem Solving	Computer – Software	automation and technology
Sep 26, 2012	Dover Plains Library	Robert Drake	Library Director	Them (Library, etc)	150	Support Issue / Problem Solving	Computer – Software	automation and technology
Sep 26, 2012	Hudson Area	Mike Nyerges	Trustee	Them (Library, etc)	60	Support Issue / Problem Solving	Personnel	personnel and management issues
Sep 28, 2012	Phoenicia Library	Robert Drake	Library Director	Them (Library, etc)	150	Research/Advice	Computer – Network	automation and technology
Sep 28, 2012	Phoenicia Library	Mike Nyerges	Library Director	Them (Library, etc)	150	Research/Advice	Computer – Network	automation and technology
Oct 1, 2012	Saugerties Public Library	Rebekkah Smith Aldrich	Trustee	Them (Library, etc)	180	Research/Advice	Planning	personnel and management issues
Oct 2, 2012	Stone Ridge Library	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	120	Research/Advice	Planning	personnel and management issues
Oct 4, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	120	Research/Advice	Marketing	Marketing
Oct 4, 2012	Tivoli Free Library	Rebekkah Smith Aldrich	Trustee	Them (Library, etc)	135	Support Issue / Problem Solving	Funding	funding and governance
Oct 4, 2012	Red Hook Public Library, Inc.	Rebekkah Smith Aldrich	Trustee	Them (Library, etc)	135	Support Issue / Problem Solving	Funding	funding and governance
Oct 11, 2012	Putnam County Executive Bldg. Legislative Committee - Libraries request	Mike Nyerges	Putnam County Libraries	Them (Library, etc)	60	Support Issue / Problem Solving	Funding	funding and governance

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Oct 12, 2012	Hudson Area Association Library	Rebekkah Smith Aldrich	Trustee	Them (Library, etc)	150	Support Issue / Problem Solving	Facility	physical plant needs
Oct 13, 2012	Putnam Valley	Mike Nyerges	Library Director	Them (Library, etc)	90	Information	Marketing	Marketing
Oct 15, 2012	Red Hook Public Library, Inc.	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	150	Research/Advice	Planning	personnel and management issues
Oct 16, 2012	Saugerties Public Library	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	120	Research/Advice	Planning	personnel and management issues
Oct 16, 2012	Ulster County Libraries	Robert Drake	Library Director	Them (Library, etc)	90	Support Issue / Problem Solving	Grants	grants, and state and federal funding
Oct 18, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	120	Information	Community Connections	Marketing
Oct 18, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	120	Support Issue / Problem Solving	Planning	personnel and management issues
Oct 18, 2012	LaGrange Association Library	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	120	Support Issue / Problem Solving	Funding	funding and governance
Oct 18, 2012	Union Vale	Mike Nyerges	Library Directors	MHLS	30	Support Issue / Problem Solving	Funding	funding and governance
Oct 22, 2012	Coxsackie - Heermance Memorial Library	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	135	Information	Planning	personnel and management issues
Oct 22, 2012	Saugerties Public Library	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	150	Research/Advice	Management	personnel and management issues
Oct 23, 2012	All MHLS Libraries	Merribeth Advocate	Community Group	Them (Library, etc)	180	Information	Community Connections	Marketing
Oct 23, 2012	Saugerties Public Library	Rebekkah Smith Aldrich	Trustee	Them (Library, etc)	150	Research/Advice	Planning	personnel and management issues
Oct 23, 2012	Olive Free Library - West Shokan	Mike Nyerges	Library Director	MHLS	60	Research/Advice	Management	personnel and management issues
Oct 24, 2012	Esopus Library	Merribeth Advocate	Library Director	Them (Library, etc)	90	Support Issue / Problem Solving	Community Connections	Marketing
Oct 25, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	120	Support Issue / Problem Solving	Programming – YS	youth services
Oct 25, 2012	Poughkeepsie Public Library	Mike Nyerges	Friends of Library	Them (Library, etc)	60	Information	Marketing	Marketing
Oct 26, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	420	Support Issue / Problem Solving	Programming – YS	youth services
Oct 30, 2012	Hurley Library	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	150	Research/Advice	Facility	physical plant needs

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Oct 31, 2012	Fishkill - Blodgett Memorial Library	Rebekkah Smith Aldrich	Library Director	Them (Library, etc)	120	Support Issue / Problem Solving	Friends	Friends Groups
Nov 3, 2012	Esopus Library	Merribeth Advocate	Library Director	Them (Library, etc)	360	Training	Trustees	funding and governance
Nov 5, 2012	Milton - Sarah Hull Hallock Free Library	Robert Drake	Library Director	Them (Library, etc)	150	Support Issue / Problem Solving	Computer – Hardware	automation and technology
Nov 6, 2012	Claverack Library	Eric McCarthy	Library Director	Them (Library, etc)	120	Training	Millennium	automation and technology
Nov 7, 2012	Correctional Libraries	Merribeth Advocate	Library Director	MHLS	180	Information	Correctional Facilities	Correctional Facilities
Nov 7, 2012	All MHLS Libraries	Merribeth Advocate	Library Director	Them (Library, etc)	180	Training	Trustees	funding and governance
Nov 7, 2012	All MHLS Libraries	Robert Drake	Library Director	Them (Library, etc)	840	Information	Management	personnel and management issues
Nov 7, 2012	All MHLS Libraries	Mike Nyerges	Library System	Them (Library, etc)	30	Research/Advice	Planning	Marketing
Nov 8, 2012	Correctional Libraries	Merribeth Advocate	Library Director	Them (Library, etc)	420	Training	Correctional Facilities	Correctional Facilities
Nov 8, 2012	All MHLS Libraries	Mike Nyerges	Library System	Them (Library, etc)	60	Support Issue / Problem Solving	Planning	Marketing
Nov 9, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	300	Information	Planning	personnel and management issues
Nov 11, 2012	Claverack	Mike Nyerges	Trustee	Them (Library, etc)	60	Information	Facility	physical plant needs
Nov 14, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	60	Support Issue / Problem Solving	Planning	personnel and management issues
Nov 14, 2012	All MHLS Libraries	Mike Nyerges	Library System	Them (Library, etc)	60	Support Issue / Problem Solving	Planning	Marketing
Nov 15, 2012	All MHLS Libraries	Merribeth Advocate	Library System	Them (Library, etc)	120	Support Issue / Problem Solving	Planning	personnel and management issues
Nov 17, 2012	Cairo Public Library	Merribeth Advocate	Library Director	MHLS	135	Training	Trustees	funding and governance
Nov 17, 2012	Hudson Area Association Library	Eric McCarthy	Library Director	Them (Library, etc)	180	Training	OverDrive	automation and technology
Nov 27, 2012	Hudson Area library	Mike Nyerges	Trustee	Them (Library, etc)	60	Support Issue / Problem Solving	Personnel	personnel and management issues