Date	Library	MHLS Employee	Initiated by:	Duration of Issue (minutes)	Type of Contact	Category	State Category
Apr 29, 2013	Red Hook Public Library, Inc.	Rebekkah Smith Aldrich	Library Director	180	Research/Advice	Planning	personnel and management issues
Apr 30, 2013	Columbia County Libraries	Rebekkah Smith Aldrich	Library Director	120	Training	Marketing	Marketing
Apr 30, 2013	Columbia County Libraries	Kerstin Cruger	MHLS	120	Training	Marketing	Marketing
May 1, 2013	Greene County Libraries	Rebekkah Smith Aldrich	Library Director	120	Training	Marketing	Marketing
May 1, 2013	Greene County Libraries	Kerstin Cruger	MHLS	120	Training	Marketing	Marketing
May 2, 2013	Patterson Library	Rebekkah Smith Aldrich	Library Director	180	Research/Advice	Planning	personnel and management issues
May 3, 2013	All MHLS Libraries	Merribeth Advocate	MHLS	240	Information	Organizational Growth	personnel and management issues
May 4, 2013	Kingston Library	Rebekkah Smith Aldrich	Library Director	180	Research/Advice	Planning	personnel and management issues
May 7, 2013	Kingston Library	Rebekkah Smith Aldrich	Library Director	180	Research/Advice	Planning	personnel and management issues
May 7, 2013	Putnam County Libraries	Rebekkah Smith Aldrich	Library Director	120	Training	Marketing	Marketing
May 7, 2013	Putnam County Libraries	Kerstin Cruger	MHLS	120	Training	Marketing	Marketing
May 8, 2013	All MHLS Libraries	Merribeth Advocate	Library Director	120	Information	Planning	personnel and management issues
May 8, 2013	Cairo Public Library	Robert Drake	Library Director	90	Support Issue / Problem Solving	Computer – Network	automation and technology
May 10, 2013	Patterson Library	Rebekkah Smith Aldrich	Library Director	180	Research/Advice	Planning	personnel and management issues
May 11, 2013	Patterson Library	Rebekkah Smith Aldrich	Library Director	180	Research/Advice	Planning	personnel and management issues
May 15, 2013	Dutchess County Libraries	Merribeth Advocate	MHLS	120	Information	Programming – YS	youth services
May 16, 2013	All MHLS Libraries	Merribeth Advocate	MHLS	120	Information	Planning	personnel and management issues
May 17, 2013	Correctional Libraries	Merribeth Advocate	MHLS	300	Training	Management	personnel and management issues

Date	Library	MHLS Employee	Initiated by:	Duration of Issue (minutes)	Type of Contact	Category	State Category
May 17, 2013	Hudson Area Association Library	Robert Drake	Library Director	240	Support Issue / Problem Solving	Computer – Network	automation and technology
May 20, 2013	Stone Ridge Library	Robert Drake	Library Director	240	Support Issue / Problem Solving	Computer – Network	automation and technology
May 21, 2013	Kent Public Library	Rebekkah Smith Aldrich	Library Director	150	Information	Funding	funding and governance
May 22, 2013	Wappingers Falls (Grinnell Library)	Eric McCarthy	Library Director	60	Training	Millennium	automation and technology
May 22, 2013	Kingston Library	Rebekkah Smith Aldrich	Library Director	180	Research/Advice	Planning	personnel and management issues
May 23, 2013	Saugerties Public Library	Robert Drake	Library Director	60	Support Issue / Problem Solving	Computer – Network	automation and technology
May 24, 2013	Hudson Area Association Library	Rebekkah Smith Aldrich	Library Director	120	Support Issue / Problem Solving	Management	personnel and management issues
May 29, 2013	Beekman Library	Rebekkah Smith Aldrich	Library Director	60	Information	Funding	funding and governance
May 30, 2013	Dutchess County Libraries	Merribeth Advocate	MHLS	180	Information	Programming – YS	youth services
May 30, 2013	Saugerties Public Library	Gerry Formby	Library Director	300	Support Issue / Problem Solving	Computer – Network	automation and technology
May 31, 2013	All MHLS Libraries	Merribeth Advocate	MHLS	360	Information	Programming – YS	youth services
May 31, 2013	Red Hook Public Library, Inc.	Rebekkah Smith Aldrich	Trustee	150	Research/Advice	Facility	physical plant needs
May 31, 2013	Red Hook Public Library, Inc.	Rebekkah Smith Aldrich	Library Director	120	Research/Advice	Budgeting	personnel and management issues
May 31, 2013	Tivoli Free Library	Rebekkah Smith Aldrich	Library Director	120	Research/Advice	Budgeting	personnel and management issues
Jun 5, 2013	All MHLS Libraries	Merribeth Advocate	MHLS	60	Training	Programming – YS	youth services
Jun 5, 2013	All MHLS Libraries	Merribeth Advocate	MHLS	90	Information	Community Connections	Marketing
Jun 6, 2013	West Hurley Public Library	Gerry Formby	Library Director	540	Support Issue / Problem Solving	Computer – Network	automation and technology
Jun 7, 2013	All MHLS Libraries	Merribeth Advocate	MHLS	270	Information	Community Connections	Marketing

## MHLS Staff Visits on Behalf of Member Libraries April 29 - June 25, 2013

Date	Library	MHLS Employee	Initiated by:	Duration of Issue (minutes)	Type of Contact	Category	State Category
Jun 7, 2013	All MHLS Libraries	Mike Nyerges	SENYLRC	180	Information	Planning	funding and governance
Jun 14, 2013	Esopus Library	Rebekkah Smith Aldrich	Library Director	120	Support Issue / Problem Solving	Management	personnel and management issues
Jun 14, 2013	Amenia Free Library	Kerstin Cruger	Library Director	150	Training	Marketing	Marketing
Jun 15, 2013	Ulster County Libraries	Merribeth Advocate	Library Director	180	Training	Trustees	funding and governance
Jun 15, 2013	All MHLS Libraries	Rebekkah Smith Aldrich	Library Director	150	Training	Trustees	funding and governance
Jun 18, 2013	All MHLS Libraries	Merribeth Advocate	Library Director	180	Training	Trustees	funding and governance
Jun 18, 2013	All MHLS Libraries	Rebekkah Smith Aldrich	Library Director	150	Training	Trustees	funding and governance
Jun 19, 2013	Columbia County Libraries	Merribeth Advocate	Library Director	180	Training	Trustees	funding and governance
Jun 19, 2013	All MHLS Libraries	Merribeth Advocate	MHLS	120	Information	Community Connections	Marketing
Jun 19, 2013	Hurley Library	Robert Drake	Library Director	150	Research/Advice	Computer – Network	automation and technology
Jun 20, 2013	All MHLS Libraries	Merribeth Advocate	MHLS	120	Information	Planning	personnel and management issues
Jun 20, 2013	Alice Curtis Desmond - Garrison	Rebekkah Smith Aldrich	Library Director	120	Training	Funding	funding and governance
Jun 20, 2013	All MHLS Libraries	Robert Drake	Legislator/ Government	720	Research/Advice	Computer – Network	automation and technology
Jun 21, 2013	Chatham Public Library	Robert Drake	Library Director	150	Support Issue / Problem Solving	Computer – Network	automation and technology
Jun 22, 2013	Amenia Free Library	Eric McCarthy	Library Director	225	Training	OverDrive	automation and technology
Jun 22, 2013	Hudson Area	Mike Nyerges	Trustees	30	Information	Planning	physical plant needs
Jun 22, 2013	New Lebanon Library	Mike Nyerges	Library Director	60	Information	Marketing	youth services
Jun 24, 2013	Dutchess County Libraries	Merribeth Advocate	Library Director	60	Information	Programming – YS	youth services

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Jun 24, 2013	Millbrook Library	Rebekkah Smith Aldrich	Trustee	180	Research/Advice	Planning	personnel and management issues
Jun 24, 2013	Poughkeepsie	Mike Nyerges	Library Director	30	Information	Marketing	youth services
Jun 25, 2013	Millbrook Library	Rebekkah Smith Aldrich	Trustee	180	Research/Advice	Planning	personnel and management issues