

CENTRAL LIBRARY REPORT

July – December 2012

The Poughkeepsie Public Library District's Adriance Memorial Library is the Central Library for the Mid-Hudson Library System. As such, the Library's staff provides a variety of supplemental reference and training services to the member libraries and the correctional facilities. This is a summary of 2012/3 - 4Q Central Library activity. This report is coordinated with the current five-year Central Library Plan of Service.

Element 1 – Digital Collection Development

1. Goal Statement: A system-wide digital collection will be developed in response to member library needs.
2. Intended Result(s):
 - The Central Library will collaborate with member libraries and MHLS to review and select appropriate non-fiction adult system-wide digital collections that are affordable and cost effective.
3. Observed Result(s):
 - The Central Library and Collection Development Advisory Committee continues to review usage of digital collections. Ratios of requests to titles held are reviewed for both downloadable ebook and audiobook formats. MHLS and Central Library staff collaborate on title selection and to ensure the integrity of established collection development guidelines.
 - There is \$27,503 in direct support from Central Library Development Aid (CLDA) funds provided to this service as well as indirect staff support provided by both the Central Library and by MHLS.

Element 2 – Public Service Staff Training and Education

1. Goal Statement: Member library services in targeted areas of collection development and reference services will reflect best practices.
2. Intended Result(s):
 - Member library staff will have the skills and understanding to provide effective reference service to patrons.
 - Member libraries will employ best practices in developing their collections.
3. Observed Result(s):
 - Central Library staff continue to monitor the effect of health information collection analysis that was done in Fall 2011. Follow-up studies to assess the impact of both the collection analysis and training was done in Spring 2012.
 - Legal collections were analyzed in a similar fashion as were the health information collections. While there are significant differences as to the purpose and scope of health and legal collections, the approach was similar and libraries were provided with as assessment as to the usefulness and appropriateness of their legal collections. Follow-up training on legal reference services and collection development was provided to member libraries in Fall 2012.
 - Central Library staff produce a weekly publication call Tuesday's Tips through which tidbits of useful information are shared with member library staff. The Tuesday's Tip archive can be found at <http://poklib.org/TuesdaysTips.htm>.
 - Central Library staff developed and implemented a curriculum targeting core resources in the library as well as those offered through the NOVELNY program.

Element 3 – Collection Management and Use Analysis

1. Goal Statement: Member libraries will have access to training and tools for collection analysis.
2. Intended Result(s): Member libraries will be provided:
 - Opportunities to learn about managing reference and non-fiction collections.
 - Evaluation and analysis.
3. Observed Result(s):
 - Please see Observed Results found under Element 2.

Element 4 – Reference Services

1. Goal Statement: Member libraries will have supplemental reference support.
2. Intended Result(s): Member libraries will have expanded resources and services to assist their patrons.
3. Observed Result(s):
 - There is \$44,858 in direct support of online, commercially licenses databases from CLDA funds. These databases are used by member library staff and patrons in support of information needs both in the library and from outside the library.
 - Central Library staff provide reference service in person, via email, fax or on the telephone to anyone who presents themselves, regardless of geographic location. This service is fully funded by the Poughkeepsie Public Library District.

Element 5 – Delivery and Interlibrary Loan

1. Goal Statement: Member libraries will have access to regional and national collections.
2. Intended Result(s):
 - Member libraries will provide their patrons affordable access to materials outside of their libraries.
3. Observed Result(s):
 - Interlibrary loan service for all libraries outside of Dutchess County is funded, in part, with CLDA funds (\$15,103) but is implemented by staff at MHLS.
 - There is \$40,000 in direct support from CLDA funds for the MHLS delivery service.

Element 6: Supplemental Adult Non-Fiction Collections

1. Goal Statement: Member libraries will have access to adult non-fiction materials that supplement their collections.
2. Intended Result(s):
 - Central Library Book Aid (CBA) funds will be used to purchase circulating non-fiction materials in high-demand and targeted subject areas.
3. Observed Result(s):
 - There was \$57,168 in 2012 CBA funds. These funds are used to purchase circulating adult non-fiction as well as non-circulating reference continuations. To date, there were 1,641 purchases of these titles in 2012 for an average price of just under \$35 per title.