

CENTRAL LIBRARY REPORT

January – March 2013

The Poughkeepsie Public Library District's Adriance Memorial Library is the Central Library for the Mid-Hudson Library System. As such, the Library's staff provides a variety of supplemental reference and training services to the member libraries and the correctional facilities. This is a summary of 2013/1Q Central Library activity, which is coordinated with the current five-year Central Library Plan of Service.

Element 1 – Digital Collection Development

1. Goal Statement: A system-wide digital collection will be developed in response to member library needs.
2. Intended Result(s):
 - The Central Library will collaborate with member libraries and MHLS to review and select appropriate non-fiction adult system-wide digital collections that are affordable and cost effective.
3. Observed Result(s) through 2013/1Q:
 - The Central Library & Collection Development Advisory Committee coordinated an upgrade to the online catalog through an implementation of EBSCO product enhancements (NoveList Select and Content Café).
 - Reviewed the suite of databases purchases with Central Library Development Aid (CLDA) funds. Recommendations

Element 2 – Public Service Staff Training and Education

1. Goal Statement: Member library services in targeted areas of collection development and reference services will reflect best practices.
2. Intended Result(s):
 - Member library staff will have the skills and understanding to provide effective reference service to patrons.
 - Member libraries will employ best practices in developing their collections.
3. Observed Result(s) through 2013/1Q:
 - Central Library staff conducted a legal information resources workshop for Columbia County libraries.
 - Conducted customer service training for the staff at the Town of Esopus library.
 - Prepared for a meeting with Ulster County libraries ad hoc committee to advise and assist with coordinated collection development.
 - Prepared for the Spring 2013 trainings on Readers' Advisory.
 - Published 12 Tuesday's Tips for member library staff.
 - Head of Central Library Services participated in online training on the basics of online training in order to expand the reach of various Central Library training opportunities.
 - Head of Central Library Services also participated in a webinar on print versus digital collections for background when advising member libraries and assisting with coordinated collection development.

Element 3 – Collection Management and Use Analysis

1. Goal Statement: Member libraries will have access to training and tools for collection analysis.
2. Intended Result(s): Member libraries will be provided:
 - Opportunities to learn about managing reference and non-fiction collections.
 - Evaluation and analysis.
3. Observed Result(s) through 2013/1Q:

- The Central Library & Collection Development Advisory Committee asked the DA (which agreed) to require all member library directors to attend a collection development workshop in the fall which will cover how to best identify usage data from the online system in order to implement the best collection development locally. This will be the focus of the Central Library training for Fall 2013.

Element 4 – Reference Services

1. Goal Statement: Member libraries will have supplemental reference support.
2. Intended Result(s): Member libraries will have expanded resources and services to assist their patrons.
3. **Observed Result(s) through 2013/1Q:**
 - There is \$72,000 in direct support of online, commercially licensed databases from CLDA funds. These databases are used by member library staff and patrons in support of information needs both in the library and from outside the library.
 - Central Library staff provide reference service in person, via email, fax or on the telephone to anyone who presents themselves, regardless of geographic location. This service is fully funded by the Poughkeepsie Public Library District and not with additional support from CLDA.

Element 5 – Delivery and Interlibrary Loan

1. Goal Statement: Member libraries will have access to regional and national collections.
2. Intended Result(s):
 - Member libraries will provide their patrons affordable access to materials outside of their libraries.
3. **Observed Result(s) through 2013/1Q:**
 - Interlibrary loan service for all libraries outside of Dutchess County is funded, in part, with CLDA funds (\$15,103) but is implemented by staff at MHLS.
 - There is \$40,000 in direct support from CLDA funds for the MHLS delivery service.

Element 6: Supplemental Adult Non-Fiction Collections

1. Goal Statement: Member libraries will have access to adult non-fiction materials that supplement their collections.
2. Intended Result(s):
 - Central Library Book Aid (CBA) funds will be used to purchase circulating non-fiction materials in high-demand and targeted subject areas.
3. **Observed Result(s) through 2013/1Q:**
 - During 2013/1Q, 412 items funded by CBA or CLDA were added to the collection at the Central Library.